

Measurement Area	Goods	Services
Timeliness	On time delivery of goods or other information	Work completed or response time at or within a specific time period
Completeness	Delivery in full	Service completed for the expected duration or with the expected outcome
Quality	Low defect rate of unplanned failure	Low re-work, errors or complaints
Productivity	Yield, output, process efficiency	Utilization, process efficiency, learning curve
Regulatory Compliance	Working within legal standards, health and safety protocols or organization guidelines	
Social Responsibility	Sustainability, diversity or community initiatives	
Innovation	Continuous improvement resulting in improved outcomes	

Quality Management Performance Requirements for Suppliers

1. INTRODUCTION

This document is intended as N.Q. Engineerings, Inc. quality management requirements for our suppliers. Compliance and communication are top priorities to reach our requirements and achieve conformance to the International Standards

N.Q. Engineering's suppliers are to adhere to the following quality management principles;

- Accepted quality of a defect-free product that is conforming to specified requirements, and delivered on time, at the agreed upon terms.
- Committed to the continuous process of improvement that achieves meeting the requirements of a Quality Management System.
- Possesses adequate infrastructure, and uses applicable and current version of environmental laws, regulations, and jurisdictions.
- Manage all facilities, processes, quality systems, and personnel. Ensuring that all aspects are capable of delivering consistently manufactured products that are conforming and effective.

2. SUPPLIER EVALUATION

2.1. Suppliers of materials and or ___ could impact product quality and therefore will be monitored by means of documented Supplier Inspection Reports.

2.2. These evaluations will be reviewed every six months to ensure that supplier's performance is compliant with N.Q. Engineering's quality standards and all processes are maintained or enhanced.